

Date: 23rd September 2013
Your
reference: 1-2662620978
Our
reference: RU167360119GB
Track
reference:



Mr Martin Glasgow
3 Tansley Court
Highfield Lane
CHESTERFIELD
S41 7AW

Customer Service Centre
PO Box 740
STOKE ON TRENT
ST1 5XZ
Website: www.royalmail.com
Phone: 08457 740 740
Textphone (for people who are deaf or
hard of hearing): 08456 000 606

Dear Mr Glasgow

Thank you for contacting Royal Mail about an item of international mail, reference number RU167360119GB.

I'm happy to advise that my investigations with the postal administration in France have confirmed that your item was delivered on 26 August 2013.

I have requested a copy of the signature taken on delivery from the postal authority in France. However I must inform you that they are not obliged to provide this information but it will be forwarded to you if it is received.

Thank you again for contacting Royal Mail. Please accept my sincere apologies for the problem you've had.

Yours sincerely

Laura Edwards

Laura Edwards
Customer Service Advisor